

Tamar Energy Community seeks Home Energy Advisor for 15 to 18 hours per week



Tamar Energy Community (TEC) is a community owned energy enterprise supporting energy reduction and local energy generation across Tavistock, Callington and their parishes. Community energy is growing strongly across the UK as communities seek to bring 'local' back into energy. Much of what we all spend today on energy brings little or no benefit to our local economies. There are alternative ways which will provide us with greater control and resilience locally, and enable us to build community funds, for example to tackle fuel poverty and/or improve community buildings.

Our three main activities are:

- management of our small portfolio of six community owned solar PV installations at schools and other businesses
- running a ground breaking innovation project in the Greenlands area of Tavistock, called The Power in Your Hands, looking at new ways of understanding local energy usage
- running an Energy Advice Service for residents across West Devon and S. E Cornwall which includes Home visits and other support for people in fuel poverty, vulnerable or just in need of some independent advice and support.

We are seeking an enthusiastic person to join our Energy Advice Team and support our work, particularly through the autumn and winter season. Our busiest period is September to April. This is a great opportunity for someone who is interested in working with local people from all walks of life, and has an interest in household energy management.

Experience is preferred, but not essential, as training can be provided to the right candidate.

Time: 15 to 18 hours a week which can fit in around other responsibilities. The work will be on a self-employed basis as a sessional worker.

The role will include (subject to experience and interest):

- Providing advice and support on a 1:1 basis, for example to help people switch energy provider, sign up for Warm Home Discount and the Priority Services Register
- Undertaking Home Energy Visits
- Running energy clinics at locations across the area; and giving energy talks to different groups
- Maintaining advice and visit records, stock of energy saving measures and working to TEC's privacy policies.

For anyone interested there may also be scope for supporting other TEC work and projects subject to available funding

Location:

This can be home-based, at our premises, or 'out and about' across the area. The applicant will need to be able to travel around the area with their own transport as public transport is limited.

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Previous experience and skills required and/or desired:

- Personable and outgoing team worker. A self-starter able to work on their own feet with limited supervision.
- Experience in working with people from all walks of life and backgrounds and/or with an affinity for and empathy towards people, particularly the more vulnerable.
- Confidence in addressing small groups and/or talking to strangers (this can be acquired through experience)
- Experience or interest in energy management at home including switching providers, understanding bills, understanding heating systems and controls, ventilation, damp and mould. We do not expect technical experts, but a common-sense approach.
- Comfortable with IT and standard Microsoft Office applications including Outlook, Excel and Word; and administration
- A Disclosure and Barring Service (DBS) check will be required. TEC will pay for this.

Applying:

If you are interested in applying please email hello@tamarenergycommunity.com with your personal details, your reason for applying and a CV. **Please reply by Thursday 30th August 2018.**

If you have any questions please call Kate Royston on 07969-569-444 or email the address above.